



## **RESTRAINING ORDERS / DIVORCE PAPERS**

#### 1 Instructions for the Service of Divorce Papers

- 1. Complete the attached Document Service Instruction Forms and submit them by fax or email.
- 2. Upon receipt in our office, the file will be processed and assigned to one of our professional Process Servers.
- 3. The Process Server will make up to three attempts to serve the documents. Please note we make every effort, but not all services are successful.
- 4. Once service has been completed, or three attempts at service have been completed, our office will contact you by phone or email to make you aware of the results of service and to seek your further instructions.
- 5. Our office will then complete a sworn affidavit of service, affidavit of attempted service, or affidavit in support of subservice for your use. The affidavit is your proof that the documents were either served or provides an explanation for why we were not able to get the documents served.
- 6. You will need to file the affidavit at Court of King's Bench or we can do that on your behalf for a fee.

#### 2 Service Times

#### **Regular Service**

- 4 to 7 working days for completion of service/three attempts at service.
- 6 to 10 working days for return of affidavit.

#### Rush Service (MOST COMMON FOR RESTRAINING ORDERS)

- Up to 3 working days for completion of service/three attempts at service.
- 4 to 7 working days for completion and return of affidavit.

## 3 Documents Required for Service

You will need to provide the following documents in your Document Service package:

- Document Service Request be sure to include the deadline for service and for the return of the Affidavit.
- MasterCard/Visa Authorization Form with deposit details.

### For DIVORCE PAPERS:

- 2 copies of each of the documents that you require to be served (1 to be served and 1 to attach to the affidavit).
- A clear photo of your spouse. If the picture is of more people than just your spouse, place an X on the body of your spouse.

# For RESTRAINING ORDERS:

- 2 copies of each of the following documents (1 to be served and 1 to attach to the affidavit):
  - Statement of Claim (Court Application) The information you provided to the courts to obtain the restraining order.
  - Completed Affidavit The affidavit you provided to the courts to obtain your restraining order.
  - Restraining Order The order provided to you by the courthouse.

### 4 Retainer

A \$200 retainer is required on all Document Service files. The retainer is applied to the invoice for the cost of the service.

• The retainer may be VISA/MasterCard (see form attached). If you prefer an e-transfer, contact our office for details.

Calgary - Ph: 403 262-8800 Fx: 403 262-8801

email - RTPS@ccebailiff.ca

Edmonton - Ph: 780 448-5833 Fx: 780 448-0698

# **Document Service Request**





Complete this form in its entirety and **attach your \$200 retainer** when submitting your documents for service. Send by EMAIL to <a href="mailto:RTPS@ccebailiff.ca">RTPS@ccebailiff.ca</a> or FAX 1-888-262-8803

Name of Person(s)	☐ REGULAR Service
Name:	Deadline for Service
Address:	Deadline for Affidavit
Phone:  2nd Person to be Served  Name:  Address:  Phone:  Work  Name:  Address:	Deadline for Service Deadline for Affidavit  Deposit/Retainer - \$200  Divorce Papers - Attachments Included: Clear Photograph of Spouse 2 copies of each document for service
Other	Completed Affidavit
	Restraining Order
Documents to be served	Other / Special Instructions
1	
	<u> </u>
2	
3	
Such services will be charged at the publishe	INSTRUCTING PARTY (CUSTOMER)  y for all services performed and invoiced by Consolidated within 30 days of the invoice date.  d rate. The Customer shall pay interest on overdue amounts at a rate of 18% per annum, omer further agrees to provide deposits or other advances for services to be performed upon
Date: Your reference	#: Contact:
	(Postal Code)
	Fax: Email:
Sianature	Name (nlease print)